Billing Information & How to make payments

When you sign up for services your first month will be prorated and will be added to your first monthly bill. SKSRT bills one month in advance for service. Your first bill will be one full month due in advance and also the first month of service will be prorated. If your services are connected on the 10th of the month you will not receive a bill until the following month, it will include the prorated amount for your first month of service and the upcoming month services.

Example: Service connected on Sept 10: Bill is \$120.00 monthly. **October Bill** with have prorated charges for 20 days from September and one full month of services for October.

Services provided:

Sept. 10th -30th (Prorated 20 days of service, \$4.00 per day x 20 days = \$80.00

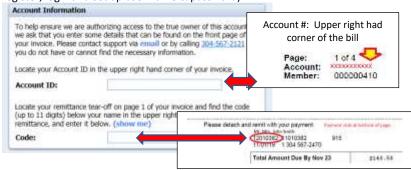
October 1-31st -one month billed in advance. \$120.00

October bill \$200.00

Please make sure you are prepared for this first invoice, depending on when you sign up it could be as much as two months services due on the first bill.

Payment Options

- Payment by Phone: Call one of our locations; Monday-Friday 8am-4pm and one of our Customer Representatives can take your payment over the phone from your: credit card, debit card, checking or savings account.
- Pay your bill online 24hrs a Day at www.spruceknob.net. (you will need a copy of the first page of your bill, to register, login and set up user name & password).



If need assistance in logging in to make a payment. Please call a customer representative and ask for an E-care login & password.

- Pay in Person: Bills can be paid in person at our Riverton & Franklin office. Payment drop box is located at Riverton location for your convenience. Please do not place cash in drop box.
- By Mail: Mail your payment in the return envelope provided with each monthly bill.
- **AUTO-pay:** Pay your bill automatically from your checking, savings account or credit card. Sign up for our convenient Auto-Pay, please fill out the form and return it to SKSRT.