## How do I register?

Have your latest invoice handy. You will need your Account number (located in the top right corner of your invoice) and the last name of the customer as it appears on your bill to register.

1. Select your TV provider from the drop down menu

on <u>www.watchTVEverywhere.com</u> and click on Submit.

2. Click on "Register." You will need your account number and the last name as it appears on your invoice.

3. The email address that you enter will be your user name. It must be a valid email address. Your password must contain at least 8 characters, including UPPER/lowercase and numbers.

4. Click on "Register".

- 5. Confirm the email address you provided is correct.
- Now, check the inbox for the email address you just provided. You will find an email message with your watchTVEverywhere activation link. Click on the link to complete the registration process.
- You are done and can begin to enjoy watchTVEverywhere.

It is important that you keep your username and password confidential. Use of your credentials by others will result in loss of watchTVEverywhere privileges.

#### How many different devices can I use?

There is no limit to the number of devices you can use. However, TV networks may limit the number you can use at the same time. Please refer to the policies and terms of use for each app you use for details.

## Does watching watchTVEverywhere count against my mobile data plan?

It might. Check the data plan for your cellular network or Internet service before you start using watchTVEverywhere. WatchTVEverywhere programs transmit a lot of data. That can become expensive if you have a limited data plan. Please know that we have no way of knowing when you have exceeded your data plan. You are responsible for all data charges made by your mobile carrier or Internet provider.

#### What channels are available?

Please stop by one of our offices and ask for a TV Channel Guide or visit our website at **www.sksrt.com** and click on Guides/Forms tab. TV Guides are downable and printable. Watchtveverywhere is available with the Standard or Enhanced TV packages. The guide displays the symbol ► next to channels that are available to stream.



# WatchTV Everywhere



#### **Riverton Office:**

17009 Mountaineer Drive, Riverton, WV 26814 Mailing Address: P.O. Box 100, Riverton, WV 26814 Phone: 304-567-2121 or 888-676-2121 Fax: 304- 567-2407 Business Hours Monday-Friday 8am-4pm

Tech Support for Internet/Email (24hrs x 7 days a week): 304-567-7700 or 844-481-7333 Emergency Repair Service: Emergency outage repair after business hours. Phone: 304-567-8911 or 888-676-2121. Email: sksrt@spruceknob.net www.sksrt.com





## What is watchTVEverywhere

WatchTVEverywhere allows you to watch TV, well, anywhere! As a cable TV subscriber from a participating cable provider, watchTVEverywhere gives you access to TV shows, movies, behind-the -scenes content and more at no additional charge. Once you've registered, download apps from your favorite networks for your smartphone, tablet, computer or smart TV and start watching.

Not all network's have apps available for all platforms. Check your device's app store to see what's available. You can also visit <u>www.watchTVEverywhere.com</u> and click on a network to start watching.

Not all networks have content available through watchTVEverywhere. Log in to <u>www.watchTVEverywhere.com</u> to see what network you can access. .

## How is watchTVEverywhere different from other online video streaming services?

WatchTVEverywhere is included at no additional charge with your cable TV subscription. WatchTVEverywhere is an extension of your cable TV subscription. It allows you to watch the same shows and programs you watch on TV from wherever you what, whenever you want.

Streaming services like Netflix, Amazon Prime and Hulu only offer past seasons of shows so you have to wait to watch the current season. With watchTVEverywhere, you can watch the current season of your favorite shows within days of their premiere. Most networks also make past episodes and "behind-the-scenes" videos available.

Subscription services like SlingTV or fuboTV are different in that they show live TV content only. They are essentially cable channels streamed over the Internet. You may also have access to other content through these services as well.

Many networks also include a live stream as part of their watchTVEverywhere offerings.

Which watchTVEverywhere programs can I watch? Once you are registered, you can watch any watchTVEverywhere program as long as you are a subscriber to that network. For example, you must be an A&E subscriber to watch A&E's watchTVEverywhere programs.

## Where can I watchTVEverywhere?

Just about Everywhere! WatchTVEverywhere works anywhere you can receive an Internet signal: inside your house, at the office, shopping mall, hotel, airport or when you're waiting in the car to pick up the kids. Wired connections and in-home Wi-Fi will provide the best quality. The quality of streaming while connected to a public Wi-Fi network, like at a restaurant, will vary depending on the strength of the signal.

WatchTVEverywhere.com and content authorized through watchTVEveywhere is only accessible in the US and US territories.

### What can I watch?

Each network determines what programs to make available, when and the length of time they are available. WatchTVEverywhere and participating cable providers have no control over what is made available. Generally, networks have the most recent episodes of TV shows as well as past episodes or seasons of TV shows available for you to watch. They may also include movies, behind-the-scenes content or special, web-only content. Some networks even include a live feed of the network.

#### Which devices can I use?

Almost all watchTVEverywhere programs are available on computers and Apple or Android smartphones or tablets. Several TV networks also have applications for popular streaming devices like Apple TV, Roku, Google Chromecast and Xbox. Some TV networks are not available across all platforms. Visit your device's app store and search by the network name for available applications.